



WORKPLACE



## A GOLD STANDARD

Extended warranty plan with a free factory diagnostic allowing you full coverage for your unit.

## FIVE STAR CUSTOMER CARE

The new standard for fast, friendly, professional and affordable service.

### **Fast**

Repairs are completed in less than 5 working days for up to 5 units, or it's free. This is the fastest service in the industry. *\*5 working days begins upon receipt of the unit.*

### **Personalized**

Your calls are answered by a live customer service representative who is ready to assist you.

### **Professional**

Full-time factory service center where experienced professionals provide technical advice, operational assistance and helpful instruction.

### **Comprehensive**

Lifeloc offers a full line of service products for your individual business needs, including extended service plans and instrument re-certifications.

### **Affordable**

To help with your budget, we offer free estimates, reasonable pricing on repairs and no hidden fees.  
[www.lifeloc.com/technical/service.html](http://www.lifeloc.com/technical/service.html)

# SERVICE

## AT WORK FOR YOU

Thank you for choosing Lifeloc Technologies as your portable breath testing manufacturer. At Lifeloc we are committed to providing you with the best customer service in the industry.

# EXTENDED SERVICE PLAN

### What's Included

- No Charge for Parts & Labor
- Free Factory Diagnostic Check
  - A great value. Our Diagnostic Check is recommended every two years. It covers everything from hardware repairs, calibration to accuracy testing.
- Free Rental Unit
  - Upon request, you will receive a no charge rental unit while your unit is being serviced.

	EV30	Phoenix Classic	Phoenix 6.0
<b>COST</b>	\$199	\$255	\$229

Basic Adjustments	★
Necessary Hardware Repairs	★
Full Calibration	★
Accuracy Testing	★
Free Return Shipping*	★
Full Factory Diagnostic	★
Free Rental Unit	★
One Year Warranty	★

\*continental U.S. only