

Lifeloc Return for Service

To help us maintain our quick response time please fill out the Return for Service form before sending the unit. The procedure is the same for warranty or non-warranty work.

1. Please complete the attached form including the service package type, company information including phone and email along with a purchase order number if required.
2. Enclose the form with your unit and package carefully. **Please note:** Lifeloc is not responsible for damage that occurs in the shipping process. You may choose to purchase insurance from your shipping company to cover the cost of the unit in the event it is damaged in shipment.
3. Make certain that you write **SERVICE** on the outside of the box and send the package to:

**Lifeloc Technologies, Inc.
12441 W. 49th Ave. Unit 4
Wheat Ridge, CO 80033**

IMPORTANT! Lifeloc will not accept packages sent to us freight collect or “billed to recipient”.

4. Note on service of instruments with memory and user selectable settings: During the service process, your unit is set back to factory settings. Therefore, you should note your custom settings and print or download all test results prior to returning an instrument.

Thank you,

Service Team
Lifeloc Technologies, Inc.
303.431.9500
service@lifeloc.com

